**Person Interviewed: Nada Ahmed,**

**Interviewer: Bedour Farghal**

**Purpose of Interview:**

• Understand reports produced by the current system.

• Determine information requirements for future system.

• Understand and provide some information needed to improve the system.

**Summary of Interview:**

• The system is very useful in the absence of serious disease and diseases that can be treated at home, but in the case of some serious diseases, the patient must be available in front of the doctor.

•The patient must be aware enough to describe his condition in order for the diagnosis to be made correctly.

•There is a risk ratio in the event that the patient fails to describe his condition, so the patient must be educated and taught how to deal with the application.

•The application is very useful in organizing and saving time and in case of emergency situations.

•The average number of hours that a doctor can provide for this application is from 2 to 3 hours per day.

•Arranging the clinics geographically in terms of the patient's location is useful so that each area has a doctor in case of emergency and quickly find the right doctor to treat the case.

**Open Items:**

**Nothing is open , Everything that was specific to know from this interview is covered**

**Detailed Notes:**

-what is your opinion about medical services that apply through the internet ?

=Very useful in the absence of serious disease or diseases that can be treated at home, such as a diabetic coma, but there are some serious diseases that require the presence of the patient in front of the doctor.

-Do you support providing remote medical consultation for patients ?

=Yes, I support, but in the event that the patient is sufficiently conscious to describe his condition exactly in order for the diagnosis to be made correctly.

-Are you familiar with mobile applications, do prefer to use them in your work ?

= Yes, it is better to use it because it helps greatly in following up on the patient and recording data on his condition so that it can be used again.

-Is there a risk in providing remote consultations and diagnosis, and how can it be overcome ?

= There is a risk ratio in the event that the patient says something wrong about his condition, so the patient must be educated and taught how to use the application and deal with it.

-from your point of view , are the services that will be provided through our application beneficial to patient to a good degree or not ?

=Yes, it is useful, especially for people who do not have time and their time is very busy and in case of emergency situations.

-How much time during your day can you save to deal with the application and provide consultation to patients ?

=I can save from 2 to 3 hours.

-Do you support arranging clinics geographically in terms of patient’s location ?

=yes I do, it is very useful, as every area has a doctor to save the situation in case of emergency and the speed of the right doctor.

-Would you prefer to book an appointment for medical examinations through the apps ?

=Yes, it is better because it saves the time of illness and the doctor and provides organization in the time of the doctor and is very practical.

-Would you like to add anything else ?

=I hope that the application is actually implemented because it will organize and facilitate a lot for both the doctor and the patient, and that videos will be added to explain to the patient how to do some medical procedures such as measuring pressure, temperature and others so that he can present to the doctor

The correct information on which the diagnosis will be made.